

Practice Enhancement Manual - \$397

- Role "job" Descriptions
- Scheduling to Maximum Effectiveness
- Controlling No Shows and Cancellations
- Continuing Care a.k.a. Recall
- The Hygiene Experience
- Financial Control
- Accounts Receivable Control
- New Patient Experience
- Marketing - Internal
- Verbal Skills Transcripts

Practice Enhancement Manual with 2 DVDs - \$497

- + *Key Verbal Skills DVD*
- + *Treatment Acceptance Made Easy DVD*

"Being new owners of a well-established dental practice is a challenging opportunity, especially when all systems are already in place. Also, coming from a different industry in the corporate world, manuals are essential for every role. JoAnne's ***Practice Enhancement Manual*** is what every practice needs to keep everyone organized." Christian Cromeyer, General Manager, Cromeyer Dental Corp.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____ Telephone #: _____ Fax #: _____

Visa or MC Number: _____ 3 Digit Security Code: _____ Exp. _____

Manual Price = \$ _____

CA Sales Tax Rate _____ % = \$ _____ (if resident of California)

Shipping & Handling = \$ 15.00

Total to be processed = \$ _____

Sign here to authorize JoAnne Tanner, MBA to process your credit card: _____

Please fax completed form to JoAnne Tanner, MBA (916) 669-8091

tel (916) 791-2720 ~ fax (916) 669-8091

email support@joannetanner.com ~ www.JoAnneTanner.com