

**Key Verbal Skills DVD - \$97**

- Getting patients excited about your office as soon as they call
- Helping patients to say "YES" to the outstanding quality of care
- Getting patients to thank you for confirmation calls rather than seeing them as a bother
- Making sure all the members of your full team are speaking to patients in the same enthusiastic context
- "Wowing" patients to the degree that they rave to all their friends and neighbors about how outstanding your office is.

**Treatment Acceptance Made Easy DVD - \$97**

- Develop a Quality New Patient Examination
- Increase Patient Acceptance
- Provide The Best Exam A Patient Ever Had
- Increase The Value Of You New Patients

**Order Both DVDs - \$157**

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